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# UNIVERSITY CENTER FOR SOCIAL AND URBAN RESEARCH

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# **WHO WE ARE**

# University Center for Social and Urban Research (UCSUR)

he mission of UCSUR is to work collaboratively to conduct interdisciplinary research that improves communities and addresses social, economic, health, and policy issues most relevant to society. UCSUR carries out this mission by (1) providing research support infrastructure and training; (2) conducting original research in a few focused areas, including urban impact analysis, survey methodology, and

psychosocial aspects of aging; and (3) enhancing access to local and national policy-relevant data.



To achieve the strategic goals of the Center, UCSUR maintains a permanent research infrastructure available to faculty and the community with the capacity to:

**1. Conduct** all types of survey research and quantitative data analysis

**2. Acquire,** manage, store, and analyze secondary and administrative data sets including census data and data of unique local interest

**3. Obtain,** format, and analyze spatial data

**4. Carry out** regional econometric modeling

**5. Design** and carry out descriptive, evaluation, and intervention studies

**6. Conduct** qualitative data collection and analysis

Our research infrastructure is organized under four core programs:

**1. Survey Research Program (SRP)**, which is responsible for all aspects of survey research and quantitative data analysis;

2. Urban and Regional Analysis Program (URA), which acquires, manages, and analyzes secondary and administrative data sets; does regional econometric modeling; and obtains, formats, and analyzes spatial data;

**3. Gerontology Program,** which provides expertise in the design, measurement, and analysis of descriptive, evaluation, and intervention studies focused on older adults; and

# 4. Qualitative Data Analysis

**Program (QDAP)**, which supports the collection and analysis of open-ended text data using rigorous computer-based methods.

# GOALS

#### The University Center for Social and Urban Research (UCSUR) was

established in 1972 to serve as a resource for researchers and educators interested in the basic and applied social and behavioral sciences. UCSUR promotes and coordinates interdisciplinary research focused on the social, economic, and health issues most relevant to our society. Specific goals of UCSUR fall into four broad domains:

**1. Provide** state-of-the-art research support services and infrastructure for investigators interested in interdisciplinary research in public policy and the social, behavioral, and health sciences (engage in research of impact; build foundational strength).

**2. Support** the community service mission of the University by providing data and conducting policy analysis for the region (strengthen communities; engage in research of impact).

**3. Develop** nationally recognized research programs within the Center in a few selected areas (currently family caregiving; elder abuse; and technology and aging) (engage in research of impact).

**4. Support** the teaching mission of the University by offering interdisciplinary training and mentoring diverse graduate students, postdoctoral fellows, and junior faculty (advance educational excellence; embrace diversity and inclusion).



**During the past** year, Pitt's Center for Social and Urban **Research has** produced over 40 peer-reviewed publications receiving approximately 5,000 **Google scholar** citations, and participated in over 70 funded grants, the majority of which involve multidisciplinary collaborations.

am happy to update the University community on the recent activities and accomplishments of the University Center for Social & Urban Research (UCSUR).

During the past year, UCSUR has produced over 40 peer-reviewed publications receiving approximately 5,000 Google scholar citations, and participated in over 70 funded grants, the majority of which involve multidisciplinary collaborations. UCSUR received \$1,500,000 in external funding for multiple research infrastructure support projects through the Survey Research Program (SRP) in collaboration with University faculty across schools and departments. We continued our nationally recognized research in family caregiving, financial exploitation of older adults, and technology and aging. UCSUR also helped cofound and provides leadership for the Center for Caregiving Research, Education and Policy with the Health Policy Institute and Schools of Nursing, Public Health, and Medicine, which involves approximately 30 affiliated faculty representing a range of health and behavioral science disciplines. UCSUR has also continued to be the go-to resource for data and analysis to inform regional public policy through the Western Pennsylvania Regional Data Center (WPRDC) and the PittsburghTODAY regional benchmarking initiative. These resources contain over 300 downloadable datasets (many updated on a frequent basis) and 500 indicators covering more than 20 topic areas. The WPRDC also contains several data extraction and visualization tools that enhance user access and support statistical analyses. UCSUR's Environmental Policy Initiative, part of the Urban and Regional Analysis (URA) program, continues to expand with projects on lead water line detection, integrating engineering and social science methods and modeling.

Finally, UCSUR continues to build its permanent research infrastructure with the capacity to conduct all types of survey research; obtain, format, and analyze spatial data; acquire, manage, and analyze large secondary and primary data sets; carry

out regional econometric modeling; and carry out qualitative research. Highlights include our regional research registry with more than 8,000 local residents (including 1,200 family caregivers) willing to participate in research studies; continued refinement of the UCSUR SRP in-house longitudinal multi-mode survey data management and collection system; and continued expansion of our geographic Information System (GIS) capabilities.

I hope this report will give you a sense of the value that UCSUR provides to the University and the broader community.



Scott R. Beach, PhD

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# PROGRAMS

issues, UCSUR develops interdisciplinary research programs that address regional and national policy issues. The resources described in the next section are provided by one or more of
these programs. As new policy issues emerge, UCSUR is prepared to facilitate and coordinate the development of additional programs identified by interested faculty. Existing research programs include the following:

n response to faculty interests and current domestic policy

## Gerontology

Initiates, coordinates, and facilitates research on aging. In collaboration with faculty in more than a dozen different disciplines (e.g., psychiatry, anesthesiology, rheumatology, nursing, epidemiology, engineering, computer science), program faculty and staff play an active role in developing proposals for research focused on psychosocial, behavioral, cognitive, and physical aspects of aging.

## **Qualitative Data Analysis**

Offers a rigorous approach to qualitative data collection and analysis, including focus group facilitation; in-depth interviewing; cognitive interviewing; analysis of textual or website information; audio and video transcription and analysis; data preparation, cleaning, and management; codebook development and testing, coding and multi-coder adjudication; reliability and validity reporting; and results analysis and reporting.

## **Survey Research**

Maintains a highly experienced staff of survey professionals, trained interviewers, and data management specialists. Services are available to faculty, staff, and students throughout the University and to local, state, and federal agencies and others working in the public interest. Offers the capability to execute any or all phases of a survey research project, including sample design, questionnaire construction, data collection, data processing, statistical analysis, and reporting. Features a 45-line telephone bank for Computer-Assisted Telephone Interviewing (CATI).

## **Urban and Regional Analysis**

Promotes scholarly analysis of urban and regional development through multidisciplinary research and technical assistance in local, national, and international issues. Furthers our understanding of the causes and consequences of regional economic development and social change, enhances the analytic basis for public policy decisions and civic engagement, aids in the evaluation of policy alternatives, and applies GIS and neighborhood indicators to understand community revitalization.

Projects conducted in all these areas illustrate the Center's commitment to enhancing scientific understanding of social phenomena while generating information for improved policymaking in both the public and private sectors.

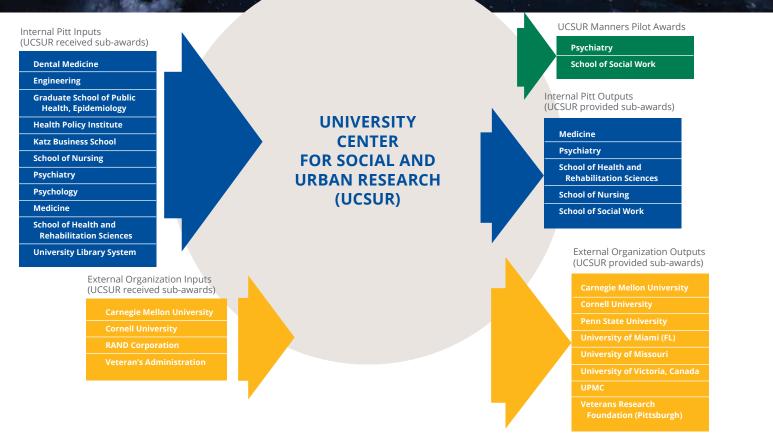
# UCSUR:

A hub for social, behavioral, economic, and health sciences research

# UCSUR:

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A research collaborative network (FY 2019)



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# WHAT WE DO:

Center Resources

# SURVEY RESEARCH SERVICES (SRP)

CSUR provides survey research services through the program. SRP maintains a highly experienced staff of survey professionals, trained interviewers, and data management specialists. SRP services are available to faculty, staff, and students throughout the University and to local, state, and federal agencies and others working in the public interest.

SRP is able to carry out any or all phases of a survey research project, including sample design, questionnaire design, data collection, data processing, statistical analysis, and reporting. SRP staff have the training and experience to design scientifically valid studies customized to client research needs. SRP can help clarify study objectives and provide advice on how to obtain the highest quality data within available resource constraints. More specifically, SRP provides assistance in the following areas:

# Sample Design

SRP staff provide advice on sampling methodology and sample size to meet study objectives and budget. Services include in-house development of specialized sample frames, or consultation with commercial sampling firms to obtain an appropriate sample. Examples of the types of samples provided include:

• Online panel/research registry samples: Geographically and demographica targeted samples using commercially available web panels or in-house research registries. These are also useful for cost-effective samples of rare populations.

## • Random digit dialing (RDD)

**samples:** particularly suited for telephone survey of the general population, computer-generated telephone numbers are used to target specific geographic areas, including both listed and unlisted phone numbers. RDD sampling for any region of the United States is available.

• Targeted/listed samples: samples to reach specific subgroups or rare populations. These are useful for telephone recruitment of participants for larger studies. They are also used for supplementing RDD samples with oversamples of rare populations.

## **Data Collection Methodology**

#### SRP staff can provide:

- Advice on the most productive and cost-effective method of data collection (mail, telephone, in-person, or internet/web-based), and the effective use of technology for surveys.
- Specification of procedures for maximizing response rates within the framework of available resources. For example, recommended number of attempts to contact respondents, securing initial cooperation, following-up on incomplete interviews, converting refusals into acceptances, and use of mixedmode designs and incentives.

# **Questionnaire Development**

SRP staff can provide assistance with all aspects of the development of a reliable and valid instrument, including:

- Writing, formatting, and ordering questions
- Asking sensitive questions
- Instrument pre-testing

## Interviewing and Data Collection

SRP conducts local, regional, and national telephone and mail surveys with both general and special populations, as well as in-person surveys in the Southwestern Pennsylvania region. SRP also conducts internet/web-based surveys.

SRP relies on a pool of experienced interviewers for telephone and inperson surveys. These include both undergraduate and graduate students, as well as non-students under the management of senior fieldwork supervisors.

# Interviewer training and quality control:

Interviewers are trained in general and project-specific interviewing techniques, such as maintaining objectivity, reading questions as written, and securing respondent cooperation. Training involves a combination of lecture, written handouts, video instruction, and roleplaying. Interviewers are continuously monitored during data collection for quality assurance, and periodic re-training sessions occur as necessary.

# Computer-assisted telephone interviewing (CATI):

A 45-line phone bank at UCSUR is dedicated to a computer-assisted telephone interviewing system. Interviewers read questions as they appear on the screen and enter the respondents' answers directly into the computer. CATI allows complex question contingencies, sample management, and call scheduling to be handled automatically.

## **RDD cell phone surveys:**

UCSUR has experience conducting random digit dialing (RDD) cell phone surveys in order to supplement traditional landline RDD telephone surveys. This methodology insures inclusion of cell-phone only households, estimated at 50 percent of the U.S. population (and growing). Cell-phone only households are typically younger, more likely to be employed, and more



ethnically diverse, and their exclusion can result in significant biases in landline-only surveys.

# Computer-assisted personal interviewing (CAPI):

With this type of interview an interviewer, using a laptop computer, reads questions to the respondent and then enters the answers directly into a database on the laptop computer. CAPI is programmed similar to computer-assisted telephone interviewing and provides the same advantages (automated skips, randomized experiments, etc.).

# Audio computer-assisted self-interviewing (ACASI):

With this application a respondent operates a computer, the computer displays the questions on screen and plays recordings of the questions to the respondent who enters answers directly into a database on the computer. A respondent typically uses headphones with our ACASI solutions in order to maintain response privacy. ACASI enhances perceived privacy for sensitive questions and is ideal for less literate populations. ACASI is similar to CATI, CAPI, and CASI in programming requirements and function.

## Interactive voice response (IVR):

IVR is an automated system where a recorded voice administers survey questions/scripts and detects voice and keypad inputs from a home phone or cell phone. Privacy is enhanced by switching to IVR from a live interviewer for the administration of sensitive questions. IVR is also ideal for ecological momentary assessment (EMA).

## Web-based data collection:

SRP has the capability to conduct web-based surveys and other online data collection and management. UCSUR operates secure servers that host such activities.

## Mobile device data collection:

SRP has capabilities to design applications for the collection of data on smartphones and other mobile devices. These include tools for the collection and integration of selfreported survey, location tracking, and physiological monitoring data for real-time ecological momentary assessment studies.

## Additional data collection services:

Telephone surveys using paper/pencil methodology, mail surveys, and in-person surveys in the Southwestern Pennsylvania region, are also available.

#### Surveys of special and hard-toreach populations:

UCSUR has conducted numerous surveys of special, hard-to-reach populations, including numerous clinical populations, children, and ethnically and linguistically diverse samples. UCSUR has conducted interviews in Spanish, Chinese, and Korean and has the capability to conduct international surveys. We advise on the most productive and cost-effective method of data collection (mail, telephone, in-person, or internet/web-based), and the effective use of technology for surveys.

# **Research Registry**

UCSUR has developed and maintains an IRB-approved research registry currently containing more than 8,000 local residents who have agreed to be contacted for possible surveys and other research studies. The participants are recruited to the registry on an ongoing basis from the pool of respondents to UCSURconducted population-based telephone surveys. The registry includes detailed contact information and demographic information i ncluding age, gender, race, education level, marital status, household composition, employment status, and income. This allows for targeting of participants for studies with specific eligibility requirements. External investigators can contract with SRP to access the registry for study recruitment. Over the past year. SRP has added an indicator for participants who are providing unpaid care to an ill or disabled family member or friend. To date, more than 1,200 family caregivers have been identified who are willing to participate in research studies.

## Participant Recruitment and Screening

In addition to assisting with primary survey data collection, SRP can assist researchers with locating, contacting, screening, consenting, and scheduling research participants. We use a variety of sample sources (e.g., telephone samples, research registries) and methods (telephone, web, social media) to cost-effectively recruit and enroll research participants for observational, clinical, and intervention studies.

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# WHAT WE DO:

Center Resources

## **Data Management**

Using a variety of computer programs, languages, database management software, and operating systems, SRP staff are available to perform a number of data management functions, including database development, editing, coding, and survey data processing. SRP staff also have the capability to integrate survey respondent data with GIS-based spatial data, and with other secondary data sources.

# Statistical Analysis of Survey Data

SRP staff can perform statistical analyses of survey data, ranging from simple tabulations to relatively complex statistical modeling using a variety of statistical packages. Analytic capabilities include:

- Descriptive statistical analyses of survey responses, including calculations of sampling error, and statistical weighting adjustments for unequal selection probabilities and non-response
- Cross-classification analyses with demographic or other predictive factors
- Multivariate analyses, including ANOVA, factor analysis, linear and non-linear regression, logistic regression, categorical methods, and structural equation modeling
   Longitudinal analyses
- Report Preparation and Presentation

SRP staff have experience in the production of a variety of reports, including:

- Simple tabulations
- Executive summaries
- In-depth narrative reports
- Oral presentations of results to interested parties



## URBAN AND REGIONAL ANALYSIS SERVICES

CSUR's Urban and Regional Analysis Program (URA) analyzes major economic and demographic trends in the Pittsburgh region in national The Western Pennsylvania Regional Data Center supports key community initiatives by making public information easier to find and use.

and international contexts. URA brings together faculty, research staff, and graduate students to examine important urban and regional issues, with the results disseminated widely to state and regional policymakers, local officials, and community and economic development organizations. URA also partners with other researchers and organizations across the globe to advance urban and regional knowledge. URA's research extends from regional development to community change and examines their consequences for regional restructuring, equity implications, and policy analysis. In addition to the performance of the regional economy, specific strategic economic sectors are examined through in-depth studies and their implications for workforce development and job creation. The program also fosters the development of new methods of data collection and analysis. URA research is published in scholarly journals and technical reports and has been an important element of UCSUR's commitment to providing regional economic development analysis to both the academic community and the Pittsburgh region. Through URA's work, UCSUR is one of two research affiliates of the Pennsylvania State Data Center, the official source of demographic and economic data for the state.

# Environmental Policy Analysis

In the spring of 2017, UCSUR initiated the Environmental Policy Analysis program led by Michael Blackhurst. The Environmental Policy Analysis program integrates engineering and social science methods to address society's environmental challenges through open source publications and decision support resources. The Environmental Policy Program also serves to connect researchers at the University of Pittsburgh to sponsors and interests external to the University.

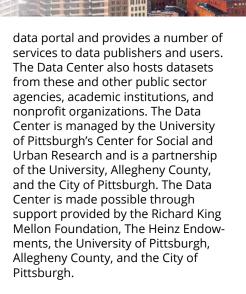
## The Pittsburgh Regional Economic Model

Regional economic models describe the flow of monetary and labor resources within and across both regions and economic sectors. They are often used to assess the economic and labor impacts of policy alternatives, such as tax revisions, economic development, large-scale infrastructure investment, and many other similar scenarios.

UCSUR uses software published by Regional Economic Models Inc. (REMI) to develop and maintain a regional economic model for Pittsburgh. Pittsburgh's REMI model is supported by UCSUR in partnership with the Southwestern Pennsylvania Commission, which uses REMI for planning transportation infrastructure. UCSUR has over 25 years of experience applying the model to the Pittsburgh region. Previous applications of Pittsburgh's REMI model include economic, population, and labor forecasting and regional economic impact analysis.

## Western Pennsylvania Regional Data Center

The Western Pennsylvania Regional Data Center supports key community initiatives by making public information easier to find and use. The Data Center provides a technological and legal infrastructure for data sharing to support a growing ecosystem of data providers and data users. The Data Center maintains Allegheny County and the City of Pittsburgh's open



The Data Center has been involved in the development of several information tools built using open data. Below is a listing:

- The Parking Dashboard displaying data about parking usage and revenue for every on-street meter zone and surface lot in the City of Pittsburgh. This tool was built in collaboration with the Pittsburgh Parking Authority.
- The Data Center worked in partnership with the Allegheny Land Trust to develop the Greenprint planning tool to support planning and land-use decisions. The mapping tool displays both environmental and property

data in Allegheny County.

- Burgh's Eye View displays a wide variety of information about the City of Pittsburgh, including service requests, street trees, code violations, reported crimes, and City of Pittsburgh assets. The tool was built by the City of Pittsburgh using data managed by the Data Center.
- Several tools for viewing and downloading property data across multiple datasets from Allegheny County and the City of Pittsburgh were also developed by the Data Center and available through its website.
- The Data Center also manages real-time data from the Allegheny County Health Department's network of continuous air quality monitors. This information is shared through Allegheny County's Air Quality Dashboard developed by County staff.
- The Engagement Map displays information about University of Pittsburgh Outreach Programs and was developed in collaboration with the University Office of Community & Governmental Relations.

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## **Regional Indicators Project:** PittsburghTODAY.org

PittsburghTODAY.org is an in-depth journalism and regional indicators program that compares Greater Pittsburgh with 14 other regions on hundreds of measures. The statistical indicators provide reliable and timely information that shows this region's strengths and weaknesses and how it compares with other regions. Additionally, PittsburghTODAY.org undertakes in-depth journalistic projects in subjects that are important to the region's future.

# **Pittsburgh Economic** Quarterly

UCSUR publishes the Pittsburgh Economic Quarterly (PEQ) to support organizations and staff involved with economic development throughout the region. PEQ highlights important economic and demographic trends that impact the regional economy and the competitiveness of the regional economy. PEQ is an extension of the continuing work done at UCSUR. Each issue includes the latest data on regional employment and economic conditions. Feature articles cover a variety of issues relating to the

regional economy and how it is changing, along with analyses of other economic and social factors that

directly impact the future of the region. Significant positive response to PEQ has resulted in substantial press coverage and has filled a major need in the region for ongoing study of current economic trends. Recent issues of PEQ addressed these key topics:

- Housing Price Trends in Pittsburgh Since the Great Recession
- Earnings Rebound in Southwestern Pennsylvania
- Trends in Educational Attainment within the Pittsburgh Region's Labor Force

# **Geographic Information** System (GIS)

**Geographic Information Systems** visualize and analyze spatial trends in data. UCSUR staff have decades of leadership experience using GIS systems to manage and analyze spatial data, including executing original research and providing data publishing, technical assistance, online decision support, and data educational and training. Our staff have led GIS-driven projects across a diversity of domains, including

#### Housing Price Trends in Pittsburgh since the Great Recession

# ourgin region have staken comparable approci-c across the nation in recent years. Here region ing prices for the Pittsburgh region are comple e recent trends across the 40 largest metrop: a in the United States. Data are compiled from sta House Price Index (HPI) pro sing Financing Agency (PHFA). Prior to the 2007-2009 recession, commonly

ual gain of 6.7% for the na The Great

Summer 2019



environmental policy, health care, land use and housing policy, and public health. Exemplary recent projects include the Western Pennsylvania Regional Data Center (WPRDC) and Southwestern Pennsylvania Community Profiles.

# **Pittsburgh Perspectives**

The URA Program has expanded public outreach with a new online section of the UCSUR web page, which publishes short analyses of topics related to economic and demographic change in the Pittsburgh region.

# WHAT WE DO:

Center Resources

# GERONTOLOGY SERVICES

he Gerontology Program at the University of Pittsburgh has been conducting federallyfunded research on critical issues related to health, aging, and family caregiving for over 30 years. Much of what is known about living with different illnesses has resulted from medical and psychological research such as that conducted in our program. This program is recognized as one of the leading social gerontology research programs in the nation. Program faculty and staff play an active role in developing proposals for research focused on psychosocial, behavioral, cognitive, and physical aspects of aging. Our principal goals are to:

- Stimulate the development of externally funded research in six areas:
  - 1. physical and mental health of older adults
  - 2. use of technology to improve older adults' quality of life
  - 3. work and retirement
  - 4. aging and social institutions
  - 5. socialization and social support
  - 6. cultural differences and aging
- Operate as the information hub for interdisciplinary, aging-related research and training resources throughout the University
- Assist in the development of new gerontological training and service programs that serve the research and training missions of the University



## **Graduate Certificate in** Gerontology

This educational program is designed to serve individuals from diverse educational, employment, and professional backgrounds who are interested in acquiring basic knowledge about gerontology and geriatrics and specialized knowledge of aging and aging processes. Students may focus broadly on a course of study in a general multidisciplinary track offered both on-campus as well as through Pitt Online. They may also select specialty tracks focused on prevention and healthy aging, dentistry, gerontechnology, law, mental health, nursing, occupational therapy/rehabilitation, public health, and social work.

Whether to gain credentials and skills for a competitive advantage in the marketplace or to enhance understanding of aging to inform the delivery of services, programs, or products, students may solely enroll in this certificate program or they may pursue the certificate in conjunction with a degree program. Credits earned for the certificate may often be applied toward a degree program.

Pittsburgh, VA Pittsburgh Healthcare System, Pennsylvania State University Center on Healthy Aging, and the UPMC Aging Institute.

Information about this Graduate Certificate in Gerontology Program can be found at: agingcertificate.pitt.edu.

## **Center for Caregiving** Research, Education, and Policy

In collaboration with the Health Policy Institute, the Gerontology Program of UCSUR launched the Center for Caregiving Research, Education, and Policy. The mission of the center is to enhance research on caregiving; train professionals and family caregivers to be as effective as possible; institute support programs integrating caregivers into existing health care services, long-term services and support systems; and inform public policy on the role of caregivers in state and national health care regulations.

For more than three decades, our multidisciplinary faculty and clinicians at the University of Pittsburgh and UPMC have been at the forefront of research documenting the impact

# WHAT WE DO:

## Center Resources

of caregiving on family caregivers and the persons they care for, developing intervention strategies to mitigate the negative effects and enhance the positive effects of caregiving, and formulating policy to support caregivers. The center consolidates and synergizes this expertise to accelerate the impact of our research on policy, health care systems, and the health of family members who are providing and receiving care.

## Technology and Aging

A major research project led by the Gerontology Program focuses on how and why community-residing older adults, particularly those with limited access to personal computers

and mobile devices, use multi-user health kiosks located in congregate settings to self-monitor and manage several aspects of their health. In addition to tracking user engagement with the assessment and intervention features of the kiosk, the project explores health services utilization during up to 18 months of study participation and promotes patient-provider communication regarding personal health and family caregiving concerns. This project is supported by the Agency for Healthcare Quality and Research and involves multidisciplinary collaboration among researchers in the health professions, social sciences, engineering, computer science, and informatics from several universities.



# **Geriatric Education**

The Geriatric Education Center of Pennsylvania based at UCSUR leads a consortium comprising the University of Pittsburgh, VA Pittsburgh Healthcare System, Pennsylvania State University Center on Healthy Aging, and UPMC Aging Institute. Six initiatives provide training and resources to professional and paraprofessional health care providers, older adults, and family caregivers. Funded by the Health Resources and Services Administration, these initiatives address several regional needs and national directives regarding geriatric education:

- Improving the care of elderly veterans through education of primary care providers and family members
- Transforming clinical training for Alzheimer's disease and related disorders and

providing training to health and social services professionals in rural and underserved urban areas

- Advancing dementia-care competency and preparedness across disciplines in multiple primary care settings
- Improving mental health care for older adults in primary care settings
- Improving healthy lifestyles of older adults by training health and social service providers to implement preventive interventions for older adults in community settings
- Establishing a regional, community-based outreach and resource center

## QUALITATIVE DATA ANALYSIS SERVICES

he Oualitative Data Analysis Program (QDAP) at UCSUR provides a resource to the University community in all aspects of qualitative data collection and analysis. Experienced QDAP staff can carry out or assist with all phases of a qualitative research project including study design, project management and coordination, data collection utilizing interviews, focus groups, and document or website analysis, audio and video transcription, data coding and analysis, and results reporting.

## Data Collection and Management

QDAP staff have the expertise to collect and manage a range of qualitative data utilizing a variety of methods and sources. This includes conducting in-depth interviews, facilitating focus groups, and collecting qualitative data from both traditional and innovative sources such as document and textual material, videos, images and other visual material, and web sources such as websites, blogs, and emails. QDAP provides high-quality transcription of audio and video recordings for further analysis. QDAP staff can provide management services ranging from full project management to assistance in the management of data collection including recruitment, screening and scheduling of participants, depending on project needs. Using qualitative data analysis and management software, QDAP staff can also organize and manage qualitative data in preparation for analysis.

# Value-Added Coding

Accurate and reliable coding is central to qualitative and mixed-methods analysis. QDAP offers a rigorous approach to analyzing a variety of qualitative materials. Experienced coders deliver the data you need in



a timely and expert manner from a wide variety of sources. Original material for analysis might include in-depth interviews, open-ended survey answers, field notes, transcripts from focus groups, web blogs, e-mails, website content, videos and images, results from database searches (such as LexisNexis<sup>™</sup>), congressional testimony, historical texts, and a host of other unstructured but digitized data sets. QDAP staff work with your research team to craft an analysis plan and codebook with a tailored methodology designed to code the material for key concepts and relationships. Multiple coders can quickly and reliably extract the data you need to reach valid inferences.

QDAP employs University of Pittsburgh students and UCSUR professional staff trained in data collection and in using qualitative analysis software. We maintain a 15-station transcription and qualitative data coding lab that utilizes Olympus transcription software; ATLAS.ti, a widely used qualitative data analysis software package that supports project management, enables multiple coders to collaborate on a single project, and generates output that facilitates the analysis process; NVivo, another widely used qualitative data analysis software package; and Transana, a video coding software package; and a specialized, in-house program for quality control, which calculates inter-coder reliability statistics and simplifies adjudication of coder disagreement. In addition, we offer training seminars and one-on-one training sessions for faculty, staff, and students in using ATLAS.ti, NVivo, and Transana.

## **Services Provided**

- Study design, management and coordination
- Interviewer training and management
- Participant recruitment
- Data collection including focus group facilitation, in-depth interviewing, cognitive interviewing and document analysis
- Transcription of audio and video recordings
- Data preparation, cleaning, and management
- Codebook development and testing
- Coding and coding adjudication
  - Coder reliability and validity reporting
  - Results analysis and expression
  - Software training for qualitative data analysis software (ATLAS.ti, NVivo, Transana)

# WHAT WE DO:

Center Resources

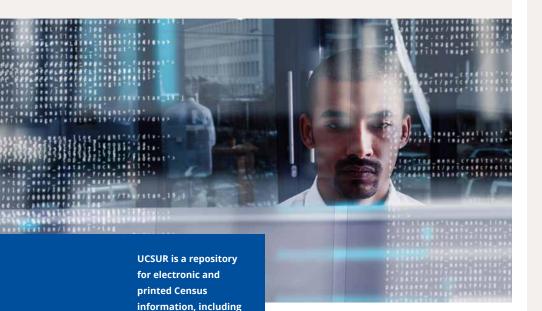
# ACQUISITION AND MANAGEMENT OF SECONDARY DATA

CSUR provides assistance for secondary data acquisition and management to the academic community and to the Pittsburgh region as a whole. As an affiliate of the Pennsylvania State Data Center, the official source of demographic and economic data for the state, UCSUR is a repository for electronic and printed Census information, including Census 2010 data. UCSUR also acquires and maintains a variety of government statistics, economic and labor market data, and other types of secondary information on a regular basis. This information is available to the academic community and to the general public.

#### The services UCSUR provides include:

- Assistance in acquiring secondary data stored at UCSUR to interested individuals and organizations
- Assistance in locating and acquiring a variety of other types of secondary information
- Expertise and consultation in the appropriate use and understanding of various secondary data sources
- Evaluation and interpretation of policy relevant secondary information data for government, business, labor, media and other organizations

UCSUR also conducts demographic, economic and policy research and analysis and reports on secondary data and data trends relevant to the Pittsburgh region, both alone and in combination with various primary data sources. This research is reported through a number of venues, including research reports and newsletters, such as the Pittsburgh Economic Quarterly, and up-to-date neighborhood information on the UCSUR website (www.ucsur.pitt.edu).





## INFORMATION TECHNOLOGY INFRASTRUCTURE

**CSUR** Technology Services provides customized data management systems and services for our programs and clients. These systems and services focus on high-level security, data integrity, reliability, performance, and function. UCSUR partners with the University of Pittsburgh's Computing Services and Systems Development (CSSD) department and cloud- based services from Oracle, Google, and Amazon. These relationships enhance our capability to utilize modern computing technologies, deploy enterprise quality software, implement contemporary security protocols, and leverage protective network infrastructures. These vital partnerships enable UCSUR to provide staff and researchers the tools needed to meet critical and unique project requirements. Using this approach UCSUR can meet strict data integrity, security, and privacy demands of entities such as Institutional Review Boards (IRBs), funding agencies, and the federal government.

UCSUR Technology Services also supports data mining and data analytics software and methods that enable researchers to identify relationships and draw conclusions from collected data. This integrated, data-based analytical methodology is fundamental to research conducted and supported by UCSUR's interdisciplinary research team.

Census 2010 data.



## **PROGRAM EVALUATION SERVICES**

CSUR can assist faculty at the University of Pittsburgh and community agencies with their program evaluation needs. We provide assistance in developing and designing evaluation plans, collecting and analyzing data, and writing evaluation reports. Depending on the focus of the project, these services can be provided by the Survey Research Program, **Qualitative Data Analysis** Program, Urban and Regional Analysis Program, or Gerontology Program.

UCSUR's interdisciplinary staff have evaluation experience in a wide range of content areas, including social service programs, behavioral and mental health services, public health programs, and educational services. UCSUR has conducted evaluations on family support, home visiting, after school and youth development, conflict resolution, developmental disabilities, maternal and child health, fatherhood, and parent education programs, among many others.

In addition, UCSUR has expertise in developing and implementing management information systems and needs assessments. UCSUR provides training and technical assistance to increase the capacity of staff to carry out evaluations, either independently or in collaboration with program evaluation specialists.

education, and child health programs among many others.

Specific evaluation services offered include:

- Development of evaluation designs, including process and outcome evaluations
- Assistance with program design, focusing on connecting program activities to expected outcomes (program logic models)
- Needs assessments
- Selection of appropriate outcomes and measurement methods
- Identification of assessment instruments
- Development of surveys for program evaluation
- Data analysis consultation and research design
- Referral to evaluation consultants with expertise in specific content areas

# FACULTY DEVELOPMENT AWARDS

#### 2019

Jessica Hamilton, WPIC; Marlo Perry, School of Social Work

#### 2018

Jamie Hanson, Psychology; Junia Howell, Sociology; Chelsea Pallatino, Obstetrics, Gynecology, & Reproductive Sciences

#### 2017

Courtenay Dunn-Lewis, Health and Physical Activity; Aidan Wright, Psychology

#### 2016

Victoria Shineman, Political Science; Alicia Sufrinko and Anthony Kontos, Orthopaedic Surgery

#### 2015

Carissa Low, University of Pittsburgh Cancer Institute; Elizabeth Votruba-Drzal, Psychology

#### 2014

Anthony Fabio and Dara Mendez, Epidemiology; Lyn Robertson, Medicine

#### 2013

Brian Beaton and Rosta Farzan, School of Information Sciences; Kathryn Monahan, Psychiatry; Ming-Te Wang, School of Education

#### 2012

Nicholas Castle, Graduate School of Public Health

#### 2011

Jane Clougherty, Graduate School of Public Health;

Fengyan Tang, School of Social Work

#### 2010

Shanti Gamper-Rabindran, Graduate School of Public and International Affairs;

Jennifer H. Lingler, School of Nursing; Werner Troesken and Randall Walsh, Economics;

Jennifer Nicoll Victor, Political Science

#### 2009

Irina Murtazashvili, Economics; Brian A. Primack, Medicine and Pediatrics

#### 2008

Peter J. Gianaros and J. Richard Jennings, Psychiatry; Keith Morgenlander, Medicine

#### 2007

Patricia Isabel Documet, Behavioral and Community Health Sciences; Jeffrey Shook and Michael Vaughn, School of Social Work

#### 2006

Shanti Gamper-Rabindran and Aaron Swoboda, Graduate School of Public and International Affairs; Larissa Myaskovsky, VA Pittsburgh Healthcare System

#### 2005

Charlotte Brown, Center on Race and Social Problems; Bruce S. Ling, Institute for Doctor-Patient Communication; Eva Marie Shivers, School of Education

## 2004

Ellen Olshansky, School of Nursing; Seung-Hyun Yoo, Graduate School of Public Health; Susan Zickmund, Medicine

#### 2003

Pamela Peele, Health Economics; William Klein, Psychology; Daniel Rosen, School of Social Work; Lisa Brush, Sociology; Audrey Murrell, Joseph M. Katz Graduate School of Business; Jeannette Trauth, Graduate School of Public Health

#### 2002

Maureen Porter, Administrative and Policy Studies; Scott F. Kiesling, Linguistics

#### 2001

Miriam Hertz, Health Information Management; Paul E. Griffiths, History and Philosophy

**In memory of Steven D. Manners,** who began working at the Center in 1974 and served as its Assistant Director from 1989 until his death in September 2000, UCSUR initiated a Faculty Development Awards program in recognition of Mr. Manners' contributions to the Center and the University community. UCSUR offers annually awards of up to \$10,000 each. Faculty may apply for awards in two categories: **(1) Research Development Grants** to

support pilot research in the social, behavioral and policy sciences; and (2) Infrastructure Development Awards aimed at enhancing faculty capabilities to carry out interdisciplinary research in the social, behavioral and policy sciences.



# **CORE STAFF**

# **FACULTY ASSOCIATES**

## Administration

Interim Director: Scott Beach Business Manager: Greg Six Administrators: Anna Aivaliotis, Donna M. King Financial Administrator: Abena Boadi-Agyemang Administrative Assistant: Carrie Rodzwicz

## Administration -Technology Services

IT Director/Database Administrator: **Robert Keene** Systems Administrator: **Eric Wolfe** Senior Research Programmer: **David Walker** Research Programmers: **Rhaven Nelson**,

## Survey Research Program

**Steven Saylor** 

Director: Scott Beach Research Associate: Donald Musa Senior Research Specialist: Janet Schlarb Senior Fieldwork Supervisor: Lynda Connelly Fieldwork Supervisors: Olivia Kirsch, Olivia Wilson

Fieldwork Supervisor/ Research Specialist: Amber Barton

Research Specialist: Christine Byerly

Research Specialists/ Interviewers: Carolyn Baker, Victoria Casilli, Jane Dirks, Paula Kubrick, Patricia Lietz, Matthew Maielli, Susan Stringfellow, Meg Streiff

## Urban and Regional Analysis

**Co-Program Director:** Michael Blackhurst Co-Program Director: Sabina Deitrick\*\* **Regional Data Center** Director: **Robert Gradeck Regional Economist: Christopher Briem GIS Database Analyst:** Ellen Kinnee Research Specialist: **Elizabeth Monk** PittsburghTODAY Director: **Douglas Heuck** PittsburghTODAY Research Coordinators: Iulia Fraser. **Bill O'Toole** 

## Gerontology

Program Director: **Richard Schulz** 

Associate Program Director: Judith Matthews

Project Coordinators: Jennifer Bissell, Julie Klinger

## Qualitative Data Analysis

Research Specialists: David Halpern, Kevan Schultz

## **Generations Together**

Emeritus Director: Sally Newman Journal Editor: Rafael Engel\*\*

\*\* Indicates participating faculty, not UCSUR staff Charles David Boucek Anesthesiology

John P. Williams Anesthesiology

Steven Albert Behavioral and Community Health Sciences

Jessica Griffin Burke Behavioral and Community Health Sciences

Mary Hawk Behavioral and Community Health Sciences

Richard Boyce Biomedical Informatics

Gary M. Marsh Biostatistics

Amber E. Johnson Cardiology

Melissa Bilec Civil and Environmental Engineering

**David Sanchez** Civil and Environmental Engineering

Kenneth Sochats College of General Studies

Caitlin Bruce Communication

Catherine V. Palmer Communication Science and Disorders

Alexandros Labrinidis Computer Science

Rami Melhem Computer Science

Daniel Mosse Computer Science

Taieb Znati Computer Science

Jeremy Kahn Critical Care Medicine Douglas White

Critical Care Medicine

Dental Medicine Mary Marazita

Dental Medicine Robert Weyant

Dental Medicine Patricia Beeson

Economics Randall Walsh Economics Linda DeAngelo

Education

## Carl I. Fertman

Education

Michael Gunzenhauser Education

Maureen Porter Education

Vince N. Mosesso, Jr. Emergency Medicine

Brian Suffoletto Emergency Medicine

Steven H. Belle Epidemiology

Jane A. Cauley Epidemiology

Andrea Kriska Epidemiology

William B. Kory Geography

Rollin Wright Geriatric Medicine

Sabina Deitrick Graduate School of Public and International Affairs

**David Y. Miller** Graduate School of Public and International Affairs

Marcela Gonzalez Rivas Graduate School of Public and International Affairs

**Jennifer Brach** Health and Rehabilitation Sciences

Anthony Delitto Health and Rehabilitation Sciences

Nicholas Castle Health Policy and Management

Howard B. Degenholtz Health Policy and Management

**Everette James III** Health Policy and Management

Laurence A. Glasco History

Lisa S. Parker Human Genetics

Mary Besterfield-Sacre Industrial Engineering

Kathleen McTigue Internal Medicine

Lawrence Feick Katz Graduate School of Business

**Carrie R. Leana** Katz Graduate School of Business

John E. Prescott Katz Graduate School of Business

# FACULTY ASSOCIATES

Ronald A. Brand Law Mary Crossley Law Vivian Curran Law Alan Meisel Law **Richard Correnti** Learning Research and Development Center Mary Kay Stein Learning Research and **Development Center** James M. Roberts Magee-Women's Research Institute Derek C. Angus Medicine Robert M. Arnold Medicine Sonya Borrero Medicine **Michael Fine** Medicine Manisha Jhamb Medicine Wishwa Kapoor Medicine John Kellum, Jr. Medicine Katie Nason Medicine Anne B. Newman Medicine P. Sudhakar Reddy Medicine Linda Robertson Medicine **Eric Rodriguez** Medicine Robert E. Schoen Medicine Galen Switzer Medicine Debra K. Weiner Medicine **Rollin Wright** Medicine **Edward Stricker** Neuroscience **Catherine Bender** Nursing Lora E. Burke Nursing **Denise Charron-Prochownik**  **Eileen Chasens** Nursing Rose E. Constantino Nursing **Jill Radtke Demirci** Nursing Annette DeVito Dabbs Nursing Heidi Donovan Nursing Willa M. Doswell Nursing Jacqueline Dunbar-Jacob Nursing Sandra Engberg Nursing Judith A. Erlen Nursing Jennifer Hagerty Lingler Nursing Faith Luyster Nursing Ann M. Mitchell Nursing Lorraine Novosel Nursing Mijung Park Nursing Margaret Rosenzweig Nursing Elizabeth A. Schlenk Nursing Jennifer Seaman Nursing Susan Sereika Nursing **Paula Sherwood** Nursing Pamela Toto Occupational Therapy Joseph McCarthy Office of the Provost Parmjeet Randhawa Pathology **Raymond Pitetti** Pediatrics **Dianna Ploof** Pediatrics **Kristin Ray** Pediatrics Selma F. Witchel Pediatrics **Pouran Famili** Periodontics **Pam Smithburger** Pharmacy

Victorial Hornyak Physical Therapy James J. Irrgang Physical Therapy Andrew Lynch Physical Therapy Jessie VanSwearingen Physical Therapy Barry Ames **Political Science Boris Birmaher** Psychiatry Dana Bovbjerg Psychiatry David Brent Psychiatry Charlotte Brown Psychiatry Daniel Buysse Psychiatry Tammy Chung Psychiatry Duncan Clark Psychiatry Mary Amanda Dew Psychiatry Andrea Dimartini Psychiatry Jordan Karp Psychiatry Michael Marsha Psychiatry | Karen A. Matthews Psychiatry **Richard Morycz** Psychiatry Edward P. Mulvey Psychiatry Vishwajit Nimgaonkar Psychiatry Paul Pilkonis Psychiatry Neal Ryan Psychiatry Lalith Kumar Solai Psychiatry Sarah Stahl Psychiatry Ellen Whyte Psychiatry Kirk Erickson Psychology Linda Ewing Psychology Peter Gianaros Psychology

Thomas Kamarck Psychology Kathryn Roecklein Psychology Daniel Shaw Psychology Steven E. Stern Psychology-Johnstown Rory Cooper Rehabilitation Science and Technology Dan Ding Rehabilitation Science and Technology Mary Goldberg Rehabilitation Science and Technology **Ralph Bangs** Social Work Rafael J. Engel Social Work **Catherine Greeno** Social Work **Elizabeth Mulvaney** Social Work Helen Petracchi Social Work Marv Rauktis Social Work Hide Yamatani Social Work Kathleen M. Blee Sociology Lisa D. Brush Sociology Waverly Duck Sociology Vijai P. Singh Sociology Daniel Hall Surgery James D. Luketich Surgery Aaron Brenner University Library System

Nursing

# **PROJECTS\***

## Biobehavioral Studies of Cardiovascular Disease

PIs: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Peter Gianaros, Psychology Funder: National Institutes of Health

Period: 05/18-06/23

Telephone recruitment of participants for the NOAH (N=389) and eBACH (N=150) studies designed to advance mechanistic and translational science on the neurobiology of cardiovascular disease risk in midlife.

#### Does a New Supermarket Improve Dietary Behaviors of Low-Income African Americans?

#### Pls: Scott Beach, SRP, UCSUR Tamara Dubowitz, RAND

Funder: National Institutes of Health Period: 05/10-12/20

Interviewer training, programming for data collection, and data management in a study of the impact of a new grocery store on dietary behavior in 1,600 residents of low-income neighborhoods.

#### Does Mindfulness Meditation Training Improve Social Relationship Functioning?

Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR David Creswell, Carnegie Mellon University

Funder: National Institutes of Health Period: 09/15-08/20

Telephone recruitment of N=189 older adults for participation in a mindfulness meditation training program.

#### Esophageal Cancer Patient Survey Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR

# Katie Nason, Medicine

Funder: National Institutes of Health Period: ongoing

Telephone interviews of 200+ patients diagnosed with or at risk for esophageal cancer exploring risk factors and patient interactions with the healthcare system.



#### Experimental Study of Stress and DNA Damage in Humans: Mediators and Moderators

PIs: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Dana Bovbjerg, Psychiatry Funder: National Institutes of Health

Period: 01/17-12/21

Telephone recruitment of 160 persons to participate in an experimental study looking at the effects of brief stresses on DNA in blood samples.

#### Factors Contributing to Oral Health Disparitiesin Appalachia PIs: Scott Beach, SRP, UCSUR

Mary Marazita, Dental Medicine Funder: National Institutes of Health Period: 04/11-06/21

Telephone interviews of 1,000 new mothers—500 in Pittsburgh and 500 in West Virginia—to explore factors related to childhood oral health disparities.

#### Identifying Predictors of Poor Health-Related Quality of Life among Pediatric Hematopoietic Stem Cell Donors

## Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Galen Switzer, Medicine

Funder: National Institutes of Health Period: 01/18-12/21

Telephone interviews with several hundred pediatric stem cell donors and their family members to gather information that will be used to design interventions to improve quality-of-life in donors and their families.

#### Improving the Availability of Younger Unrelated Hematopoietic Stem Cell Donors

## Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Galen Switzer, Medicine

Funder: National Institutes of Health Period: 04/16-04/21

Web survey of several hundred younger potential unrelated hematopoietic stem cell donors (aged 18–30) with the ultimate goal of improving availability of this younger donor group.

#### Increasing Equity in Transplant Evaluation and Living Donor Kidney Transplantation

#### Pls: Scott Beach, SRP, UCSUR Larissa Myascovsky, University of New Mexico

Funder: National Institutes of Health Period: 09/14-07/19

Telephone interviews of N=1300 kidney transplant patients to collect information that will help pave the way for transplant centers to implement fast-track systems, improve quality of care, and address racial disparities in rates of LDKT.

# **PROJECTS\***

#### Jefferson Area Community Data and Technical Assistance

#### Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Mary Phan-Gruber, Jefferson Regional Foundation

Funder: Jefferson Regional Foundation Period: 01/19-12/20

This project leverages UCSUR's expertise in qualitative analysis, survey design, focus groups, database tools and training to provide analysis, guidance and technical assistance to the Foundation and Jefferson Community Collaborative. UCSUR is filling an essential role in the production of community data, evaluations and in building local capacity in the application of data for community impact through various projects.

#### Melanopsin Photosensitivity and Psychopathology

## Pls: Scott Beach, SRP, UCSUR Kathryn Roecklein, Psychology

Funder: National Institutes of Health Period: 09/14-05/19

Telephone recruitment of N=130 persons with seasonal affective disorder.

#### On the Move: Optimizing Participation in Group Exercise

Pls: Scott Beach, SRP, UCSUR Robert Keene, SRP, UCSUR Jennifer Brach, Health and Rehabilitation Sciences

Funder: Patient-Centered Outcomes Research Institute Period: 10/14-present

SRP is using Interactive Voice Response (IVR) among group exercise participants to track falls, activity, and hospital visits monthly over the course of one year.

## Pittsburgh Caregiver Survey

#### PIs: Scott Beach, SRP, UCSUR Richard Schulz, Gerontology, UCSUR Janet Schlarb, SRP, UCSUR Everette James, Health Policy Institute

Funders: Pittsburgh Foundation; Stern Center for Evidence Based Policy Period: 08/16-12/18

Telephone interviews with 1000 local informal caregivers and 200 care recipients to assess the state of caregiving in the region.

#### **Regional Quality of Life 2018**

PIs: Scott Beach, SRP, UCSUR Douglas Heuck, URA, UCSUR Funders: UCSUR, PittsburghTODAY Period: 04/18-12/18

Web survey of N=1900 local residents assessing their views regarding quality of life in Allegheny County. This is an update to a similar survey conducted in 2011.

#### Social Integration, Daily Social Interaction, and Health Risk Pathways in Midlife

## Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Thomas Kamarck, Psychology

Funder: National Institutes of Health Period: 04/14-03/20

Telephone recruitment of 400 healthy adults to participate in a study about social interactions, stress, and health.

#### Targeted Interventions to Prevent Chronic Lower Back Pain (TARGET Trial)

Pls: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Anthony Delitto, School of Health and Rehabilitation Sciences

Funder: Patient-Centered Outcomes Research Institute Period: 07/15-09/20

Surveys (web and phone) of 12,000 patients (across 5 sites) at 6 and 12 months after an initial doctor's visit for lower back pain.

#### Technology Assisted Collaborative Care Invervention

PIs: Scott Beach, SRP, UCSUR Janet Schlarb, SRP, UCSUR Manisha Jhamb, Medicine Funder: National Institutes of Health Period: 07/17-06/22

Telephone and IVR interviews with 150 hemodialysis patients in Pittsburgh and New Mexico to examine the effect of a 12-week stepped care intervention on changes in depression, pain, fatigue, and health-related quality of life.

#### Undergraduate Student Satisfaction and Retention Study

## Pls: Scott Beach, SRP, UCSUR Donald Musa, SRP, UCSUR Jospeh McCarthy, Office of the Provost

Funder: Office of the Provost Period: 09/97-present

Telephone interviews and webbased surveys of University of Pittsburgh undergraduate students (n=1800+ per year) and withdrawing students (n=600+ per year) to determine factors related to student satisfaction and retention.



#### Understanding Factors Influencing Financial Exploitation among Diverse Samples of Older Adults

Pls: Scott Beach, SRP, UCSUR Richard Schulz, Gerontology, UCSUR

Sara Czaja, Weill Cornell Medical College

#### David Loewenstein, University of Miami

Funder: National Institutes of Health Period: 04/17-03/22

The aims of this project are to: examine the impact of financial scam susceptibility on incidence of financial exploitation (FE); examine the impact of socio-demographic factors and social integration/isolation on scam susceptibility and FE; examine the impact of general cognitive abilities and financial skills/advice and support on scam susceptibility and FE, and as mediators of relationships between socio-demographic factors, social integration/isolation, scam susceptibility and FE; and examine the impact of psychosocial factors on scam susceptibility and FE.

#### Wheelchair Registry

#### PIs: Scott Beach, SRP, UCSUR Robert Keene, SRP, UCSUR Rory Cooper, Human Engineering Research Laboratories

Funder: Human Engineering Research Laboratories

Period: 01/14-present

Development of a system to help the Human Engineering Research Laboratories at the University of Pittsburgh efficiently and securely register and track participants in a wheelchair registry for research participation. The system involves a custom database working in conjunction with an online survey instrument for data collection and maintenance.



## Developing Leaducated: A Webbased, Citizen Science Approach to Detecting Lead Water Lines PI: Michael Blackhurst, URA, UCSUR

Funder: Heinz Endowments Period: 01/18-12/18

This project develops, tests, and deploys a smart-phone app that allows users to determine the material of their drinking water service line.

## Predicting Lead Water Service Lines in the Pittsburgh Water and Sewer Authority Service Area

**PI: Michael Blackhurst, URA, UCSUR** Funder: Pittsburgh Water and Sewer Authority

Period: 04/19-12/19

The Pittsburgh Water and Sewer Authority (PWSA) is currently required to replace lead water service lines to comply with state and federal drinking water regulations. The goal of this project is to develop a predictive model of service line materials for each PWSA customer and apply that model to improve PWSA programming, including lead service line detection, replacements, and inventory estimates

## Older Workers in the Southwestern Pennsylvania Workforce

**PI: Christopher Briem, URA, UCSUR** Funder: Southwestern Pennsylvania Partnership for Aging Period: 06/19-10/19

Compilation of recent trends and future projections of the role of older workers in the labor force in the 10-county area of Southwestern Pennsylvania.

## A Comprehensive Assessment of Pennsylvania Military Installations and Impacts

**PI: Sabina Deitrick, URA, UCSUR** Funder: Pennsylvania Military Community Enhancement Commission Period: 01/17-07/18

Economic impact analysis of 12 individual military installations and collective impact in Pennsylvania, and a Strengths, Weakness, Opportunity, and Threats analysis of each installation.

#### Evaluation of Rent Reform Policy and Family Self-Sufficiency Program and Alternative Small Area Fair Market Rent Program PIs: Sabina Deitrick, URA, UCSUR Michael Blackhurst, URA, UCSUR Funder: Housing Authority of the City

Funder: Housing Authority of the City of Pittsburgh

Period: 08/17-08/18

Evaluations of participation in the Family Self-Sufficiency program related to increased minimum monthly rent and rental income revenue; analysis of Small Area Fair Market Rent program through creation of a rental price-gradient map of the City of Pittsburgh and rental price map.

# **PROJECTS\***

#### Western Pennsylvania Regional Data Center

**PI: Robert Gradeck, URA, UCSUR** Funders: R.K. Mellon Foundation; University of Pittsburgh Period: ongoing

The Data Center supports key community initiatives by making public information easier to find and use. The Data Center is managed by UCSUR, and is in partnership with Allegheny County and the City of Pittsburgh.

#### Co-occurring Intimate Partner Violence and Substance Use: Understanding Barriers to Collocated Integrated Services PIs: David Halpern, QDAP, UCSUR Chelsea Pallatino, School of Medicine

Funder: Steven D. Manners Faculty Development Award Period: 05/19-07/19

Transcription of interviews with pregnant and postpartum women with co-occurring intimate partner violence (IPV) and opioid use disorder (OUD), and stakeholders interfacing with women with co-occurring OUD and IPV.

#### Novel Approach to Enhance Ostomy Care in Patients with Bladder and Colorectal Cancer

PIs: David Halpern, QDAP, UCSUR Holden Kata, Icahn School of Medicine at Mount Sinai Nihal Mohamed, Icahn School of Medicine at Mount Sinai Funder: National Institutes of Health Period: 08/18

Transcription of phone interviews with bladder and colorectal cancer patients with new ostomies regarding a Web-based ostomy education program.

#### Pain Management Strategies for Knee Osteoarthritis: Use, Intention to Use, and Differences in Pain and Arthritis Pain Self-Efficacy PIs: David Halpern, QDAP, UCSUR Xiaojun Shi, School of Nursing Funder: Mrs. Margaret Wilkes & Mr. James Wilkes 2018 Scholarship Period: 05/19-present

Transcription of interviews with older adults with knee OA and hypertension about their pain management strategies, and the effect of new pain management strategies on changes in pain and arthritis pain self-efficacy.

## Resident Leadership and Local Capacity Building: Volunteerism in Disadvantaged Communities

PIs: David Halpern, QDAP, UCSUR Emily Zimmerman, Virginia Commonwealth University

Funder: Corporation for National and Community Service Period: 01/19-07/19

Transcription of interviews with neighborhood-based and regional volunteers in economically disadvantaged communities, exploring their synergy, collaboration, and best practices.

#### Seven Smaller Short-Term Transcription and Consulting Projects with a Variety of Investigators and Funders PIs: David Halpern, QDAP, UCSUR Kevan Schultz, QDAP, UCSUR Funders: Multiple Period: 07/18-06/19

Seven smaller, short-term transcription and consulting projects with a variety of investigators and funders.

#### The Symptom Experience, Management and Outcomes According to Race and Social Determinants of Health (SEMOARS) During Breast Cancer Chemotherapy

#### PIs: David Halpern, QDAP, UCSUR Margaret Rosenzweig, School of Nursing

Funder: National Institute on Minority Health and Health Disparities Period: 06/19-present

Transcription of interviews exploring the breast cancer symptom experience among black and white women.

#### Transcription Projects for University of Pittsburgh School of Nursing

#### PIs: David Halpern, QDAP, UCSUR Jill Radtke Demirci, School of Nursing

**Melissa Glasser, School of Nursing** Funders: National Institutes of Health; Departmental Funds Period: 06/17-03/19

Transcription for three projects addressing various aspects of mothers' recent breastfeeding experiences.

## Regional Indicators Project: PittsburghToday.org

**PI: Douglas Heuck, URA, UCSUR** Funders: Hillman Foundation; Anonymous; Richard King Mellon Foundation;Claude Worthington Benedum Foundation Period: ongoing

The Regional Indicators Project: PittsburghToday.org is an in-depth journalism and regional indicators program that compares Greater Pittsburgh with 14 other regions on hundreds of measures. Since its inception, hundreds of reports have been published on key regional quality of life issues.

#### Self-management via Health Kiosk by Community-residing Older Adults

Pls: Judith Matthews, Gerontology, UCSUR Scott Beach, SRP, UCSUR Daniel Buysse, Psychiatry Karen Courtney, University of Victoria Sandra Engberg, Nursing Jennifer Hagerty Lingler, Nursing Kathleen McTigue, Internal Medicine Richard Schulz, Gerontology, UCSUR

Marjorie Skubic, University of Missouri

Asim Smailagic, Carnegie Mellon University

#### Jessie Van Swearingen, Physical Therapy

Funder: Agency for Healthcare Research and Quality Period: 09/14-09/20

This project will study older adults' views, motivations, and patterns of use of an adaptive, community-based, multi-user health kiosk over 18 months of study participation. The goal is to understand how and why older adults use a health kiosk to live a healthier lifestyle and monitor and manage selected chronic conditions.

## Civic Switchboard

#### PIs: Elizabeth Monk, URA, UCSUR Aaron Brenner, University Library System

Funder: Institute of Museum and Library Services Period: 10/17-12/19

Civic Switchboard aims to develop the capacity of academic and public libraries in civic data ecosystems. This project encourages partnerships between libraries and local data intermediaries, which will better serve data users, further democratize data, and support equitable access to information. The project will create a toolkit for libraries interested in expanding (or beginning) their role around civic information. Civic Switchboard is a partnership of UCSUR, the University Library System at the University of Pittsburgh, and the Carnegie Library of Pittsburgh.

## **Comprehensive Primary Care Plus**

PIs: Donald Musa, SRP, UCSUR David Halpern, QDAP, UCSUR Kevan Schultz, QDAP, UCSUR Deborah Peikes, Mathematica Policy Research, Inc. Funder: Centers for Medicare &

Medicaid Services Period: 03/15-present

Transcription of interviews with multiple stakeholders regarding the implementation of CMS's CPC Classic and CPC+ programs.

#### From Periphery to Center: Transitioning Public Art Practices in Contemporary Mexico

PIs: Donald Musa, SRP, UCSUR Kevan Schultz, QDAP, UCSUR Caitlin Bruce, Communication Funder: UCIS - Hewlett International Grant

Period: 07/15-08/19

Spanish transcription of interviews that explore how a citysponsored graffiti program in León Guanajuato, Mexico impacts graffiti artists' civic status.

## 2019 Graduate Research Practicum (GRP) Portfolio Analysis

## PIs: Kevan Schultz, QDAP, UCSUR Marzia Cozzolino, Katz Graduate School of Business

Funder: Katz International Business Center

Period: 05/19-present

Qualitative methods consultation and coding of Katz Graduate School of Business students' journals based on their Global Research Practicums.



#### Caregiver Perception of High-Quality Care in the Medical Home for Children with Medical Complexity

#### PIs: Kevan Schultz, QDAP, UCSUR Justin Yu, General Internal Medicine

Funder: HRSA Career Development Award

Period: 06/19-present

Transcription and coding of interviews with the parental caregivers of Children with Medical Complexity to identify the features of a CMC medical home that provide a high-quality experience.

#### From Barely Making It To...? Effects of Raising Wages Among Low-Wage Workers

#### **PIs: Kevan Schultz, QDAP, UCSUR Ray Engel, School of Social Work** Funder: National Institute of Mental Health

Period: 02/17-07/19

Transcription of interviews with low-wage earners at Allegheny Health Network that explore ways in which unionization and increased wages have made a difference.

#### Natural Product-Drug Interaction User Studies

#### **PIs: Kevan Schultz, QDAP, UCSUR Rich Boyce, Biomedical Informatics** Funder: National Institutes of Health Period: 11/17-12/18

Transcription of interviews with users of a web site that will provide evidence-based information regarding purported pharmacokinetic natural productdrug interactions (PK-NPDI).

#### Sexual Function in Older Women: Identifying Treatment and Outcome Preferences

#### PIs: Kevan Schultz, QDAP, UCSUR Holly Thomas, UPMC, Division of General Internal Medicine Funder: National Institute on Aging

Period: 12/17-09/18

Transcription of interviews and focus groups with women 50 and older to understand their sexual function, and what sort of treatments they would prefer for sexual problems.

# **PROJECTS\***

#### The Intersection of LGBT Identity and Bipolar Disorder in Adolescence: Understanding Psychological Experiences, Treatment Course, and Risk for Suicide

#### PIs: Kevan Schultz, QDAP, UCSUR Sophia Choukas-Bradley, Psychology

Funder: National Institutes of Health Period: 02/19-09/19

Transcription and coding of interviews with LGBT youth with bipolar disorder to examine the intersection of bipolar symptomatology, suicidal events, and LGBT identity and stressors, in the context of an ongoing treatment outcome study.

#### The Role of Higher Education Programs to the Future of the Wastewater Industry

#### PIs: Kevan Schultz, QDAP, UCSUR Kimberly Wahl, Baker College Funder: Self-funded

Period: 05/18-10/18

Transcription and coding of interviews with undergraduate students to examine the role of higher education programs in the future of the wastewater industry.

#### A Non-Pharmacological Intervention for Patients with Alzheimer's Disease And Family Caregivers

# PIs: Richard Schulz, Gerontology, UCSUR

#### Sara Czaja, Weill Cornell Medical College

Funder: National Institute on Aging Period: 09/16-04/21

The study will develop and test the efficacy and feasibility of a dyadic-based intervention program (DT), delivered through state-of-the art computer tablet technology. A novel feature of the investigation is its focus on both the caregiver and the recipient of care (person with AD) and the integration of an evidencedbased caregiver intervention and evidenced-based cognitive/functional training for the care recipient.

#### A Randomized Pilot Study of Behavioral Self-monitoring to Promote Mental Health Among Spousally Bereaved Older Adults Co-Mentor: Richard Schulz, Gerontology, UCSUR PI: Sarah Stahl, Psychiatry Funder: National Institutes of Health Period: 02/15-01/19

The purpose of this research is to gather evidence for the feasibility of a behavioral intervention to prevent the onset or delay the progression of depression, anxiety, and/or complicated grief disorder(s) in adults who experience late-life spousal bereavement.

#### A Tailored Technology Intervention for Diverse Family Caregivers of AD Patients

PIs: Richard Schulz, Gerontology, UCSUR

# Judith Matthews, Gerontology, UCSUR

#### Sara Czaja, Weill Cornell Medical College

Funder: National Institute of Nursing Research

Period: 04/13-03/19

This investigation focuses on gathering systematic data on the acceptability and efficacy of a unique technology-based, culturally-tailored psycho-social intervention program that targets ethnically/culturally diverse family caregivers of patients with Alzheimer's Disease.

#### Geriatrics Workforce Enhancement Program

## PIs: Richard Schulz, Gerontology, UCSUR

#### Judith Matthews, Gerontology, UCSUR

Funder: Health Resources and Services Administration

Period: 07/15-06/20

The Geriatrics Workforce Enhancement Program (GWEP) is a consortium of the University of Pittsburgh, the VA Pittsburgh Healthcare System, Penn State University, and UPMC, with Pitt as the lead institution. Through this collaboration we are able to provide interprofessional training and access to resources for older adults and their families throughout HHS Region III.



#### Return of Amyloid Imaging Research Results in MCI PIs: Richard Schulz, Gerontology, UCSUR

**Jennifer Hagerty Lingler, Nursing** Funder: National Institute on Aging Period: 06/14-05/19

The purpose of this study is to use a series of qualitative interviews and content analysis to identify the information and support needs of MCI care dyads who are offered amyloid imaging research results.

#### Competiveness Research PI: Vijai Singh, Office of the Chancellor

Funders: Heinz Endowments, Consolidated Natural Gas Period: ongoing

Projects include analysis of factors which promote regional competiveness of the biotech industry in Pittsburgh. Partner in a research network with Transatlantic Comparison of Continental Innovation Models. Project Director: Professor Ulrich Hilpert, University of Jena, Germany.

# PUBLICATIONS 2018-2019

## JOURNALS

**Beach, S.R., Kinnee, E., & Schulz, R.** (in press). Caregiving and place: Combining geographic information system (GIS) and survey methods to examine neighborhood context and caregiver outcomes. Innovation in Aging.

Beach, S.R., Schulz, S., Friedman, E.M., Rodakowski, J., Martsolf, G., & James, E.A. (in press). Adverse consequences of unmet needs for care in high-need/high-cost older adults. Journal of Gerontology: Social Sciences.

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Friedman, E.M., Rodakowski J., Schulz, R., Beach, S.R., Martsolf, G., & James, A.E. (in press). Do family caregivers offset healthcare costs for older adults?: A mapping review on the costs of care for older adults with versus without caregivers. The Gerontologist. Heckhausen, J., Wrosch, C., & Schulz, R. (2019). Agency and motivation in adulthood and old age. Annual Review of Psychology, 70, 191-217.

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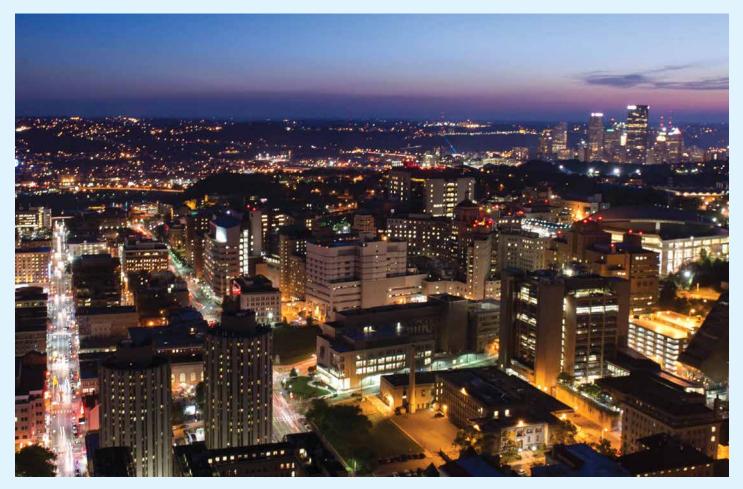
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